

SOUTHAMPTON INTERNATIONAL AIRPORT CONSULTATIVE
COMMITTEE

Friday, 13 October 2017 (2:00 pm – 3:01 pm)

Godfrey Olson (Chairman)
Councillor David Airey (Vice-Chair)
Richard Ward (Hon Secretary)
Amy Stephens (Assistant to Hon Secretary)

Members Present:

Councillor Janice Asman	West End Parish Council
Councillor S Barnes-Andrews	Southampton City Council
Councillor Roger Huxstep	Hampshire County Council
Councillor Sharon Mintoff	Southampton City Council
Councillor J S Neal	Test Valley Borough Council
Councillor Frank Pearson	Winchester City Council
Councillor Anne Winstanley	Eastleigh Borough Council
Councillor Spiros Vassiliou	Southampton City Council
Dave Lees	Southampton International Airport
Diane Sebon	Townhill Park Residents Association
Nigel Smith	Tourism South East
Mr G Wilkinson	Southampton Action for Access

In Attendance:

Kevin Stanstfield	Chamber of Commerce
Wayne Da Costa	SIAL, Cayman Islands
Nigel Spence	Southampton Airport

Apologies:

Councillor Jan Warwick	Winchester City Council
Councillor Sue Toher	Bishopstoke Parish Council
Councillor Sean Woodward	Hampshire County Council
Councillor Rob Humby	Hampshire County Council
Councillor Floss Mitchell	Hampshire County Council
Gay Roberts	Servisair
Royston Smith MP	Southampton Itchen
Malcolm Pain	Bitterne Park Residents' Association
Councillor Derek Pretty	Eastleigh Borough Council

21. MINUTES

RESOLVED – That the minutes of the meeting held on 16 June 2017 be confirmed and signed as a true record, subject to Councillor Sean Woodward being added as in attendance at the meeting.

22. AIRPORT MANAGING DIRECTOR'S REPORT

The Managing Director of Southampton Airport, Dave Lees, delivered a report which was previously circulated with the Agenda.

Between May and August 2017, the Airport welcomed 822,585 passengers which was a 7.4% increase from the same period in 2016. There had been a 9.3% growth across the year to date. There was a similar trend in terms of aircraft movements and this was all very positive.

The Airport had hit the 2 million passenger mark and it was anticipated that would continue. It had enjoyed the busiest ever summer period, which saw an increase of 4.2% compared to last year.

Two new Airlines had been announced for ski travel this winter. Easyjet would commence flights three times weekly to Geneva from 14 December 2017 and Powdair would start flights four times a week to Sion and Switzerland from 15 December 2017.

A new operation had been announced in the last week; Flylolo would be flying to Skiathos using a Flybe E195 for the peak summer season from the end of June to early September, which would be the first flights to operate to Greece from the Airport.

There had been no occurrences of vortex.

A strong focus had been on customer service and the work of airlines and individual staff had been recognised in the 'Breeze Through' Awards.

Over 600 people had taken part in the annual Runway Run and had raised just under £15,000 for the Hampshire and Isle of Wight Air Ambulance. The Airport had been massively impressed with the response from the local community and had elected to partner with the charity until 2020. The charity had also been able to come on site and had been able to deliver CPR training for passengers which was great for giving back to the community.

The Airport had been delighted to appoint their first Engineering Apprentice to the team and had teamed up with Eastleigh College to create an apprenticeship scheme to provide on the job training and mentoring. This would be something that would be continued and expanded on in the future.

There continued to be a strong relationship with Bitterne Park School and it had been fantastic to see the redevelopment of the school over the past 12 months. The Airport had been involved in the redevelopment and had created a seating and study area, which was a bright, vibrant modern area that included some graphics which built upon the relationship the Airport had with the School.

The use of social media sites, including Twitter, Facebook and YouTube continued to be the most successful route to market.

Councillor Airey commented on the excellent performance and highlighted that it was very pleasing to see the strength of the Airport as a business within the community. Community engagement, in particular through the staff awards and partnership with the local school be especially be commended.

23. NOISE STATISTICS REVIEW, NOISE ACTION PLAN AND NEW NOISE DESK SYSTEM

Nigel Spence, Southampton Airport, delivered a presentation to the Committee.

There had been a small increase in noise complaints in 2017; they had increased by 8% compared to the previous year. There had been a high number of increased movements and although the complaints had got higher, this still represented a very low figure for an airport of such size. It was thought that the increase in June was due to an unserviceable Instrument Landing System, which may have meant that aircraft were slightly off path.

The Noise Action Plan had to be updated every five years and a new plan would be due next year. Information had started to be gathered and the 2017 noise contours would be included and from that, new actions proposed. The first draft would be available for comment in March 2018. The final plan had to be submitted to DEFRA on 31 August 2018 and the deadline for the plan to be published on the Airport website was January 2019. It was hoped that the plan would be available earlier than this date; however it was dependent on the length of time that DEFRA needed to accept the plan.

The Airport hoped to use a new Noisedesk system, which was a piece of software that could track aircrafts and would be a very useful tool, in particular when a noise complaint was received it would show whether the aircraft had contravened flight procedures. It would also be possible to set certain parameters as to where aircraft would not be allowed to fly and had the capability to generate an airline's entire departures over several months. It had great benefits as it ensured that the Airport would be proactively monitoring Noise Preferred Routes (NPR) deviations, and would allow for comprehensive, detailed and quicker responses to be provided to complaints. It was hoped that the Noisedesk system would be in place from January 2018.

24. MONITORING OF THE FLYING CONTROLS AGREEMENT

The Honorary Secretary reported that there had been no contraventions of the agreement.

25. TECHNICAL WORKING GROUP FEEDBACK

A copy of the minutes from the recent Technical Working Group was provided to members of the Committee.

An update was given in relation to the introduction of a GNSS approach to runway 2; the new approach would enable aircrafts to be configured more efficiently and safely as they approached. The plan for the new procedure started in October 2013 and the consultation period finished on 31 January 2014 and this was analysed and published. The methodology had to be proved to the Civil Aviation Authority (CAA) and that from a safety aspect this could be put into place and it was hoped that in early 2018 it would be in operational use. Ideally there would not have been such a long wait for this to

be put into place however, there had been a significant resource cut within the CAA and this had resulted in additional delays.

26. ABERDEEN AIRPORT CONSULTATIVE COMMITTEE ANNUAL REPORT

Members were advised that Aberdeen Airport Consultative Committee had produced an annual report; this was a comprehensive report which had taken a lot of time to produce. The report was circulated with the agenda for members to read.

27. CONSIDERATION TO BE GIVEN TO THE PRODUCTION OF A SOUTHAMPTON AIRPORT CONSULTATIVE COMMITTEE ANNUAL REPORT

Following the introduction of the Aberdeen Airport Consultative Committee Annual Report, members gave consideration to the production of an annual report of this Committee and discussed whether this would be cost effective in terms of the production and how many users would read the report.

Members felt that there was a vast amount of information already available from the meeting, including agendas, reports and minutes, which were published on Eastleigh Borough Council's website. However, customers may not necessarily be aware that the information would be published on Eastleigh's website and it may be beneficial to have a link to this within the Airport's website.

The Managing Director also confirmed that a quarterly magazine was published and widely distributed in terminals, cruise terminals and hotels for customers, which covered the main elements included within his report, such as passenger numbers and new routes.

Members agreed that there was adequate production of information in relation to the Committee and currently the production of an annual report would not be necessary.

ACTION – that the minutes from the Committee also be published on the Southampton Airports website.

28. BREXIT AIR SERVICE AGREEMENTS - AIRLINES UK PICTOGRAM

A report completed by the Department of Transport on Air Service Agreements in relation to Brexit was circulated, along with a pictogram produced by Airlines UK and was noted by members.

29. DATE AND TIME OF NEXT MEETING

It was agreed that the next meeting would take place on 9 February 2018.