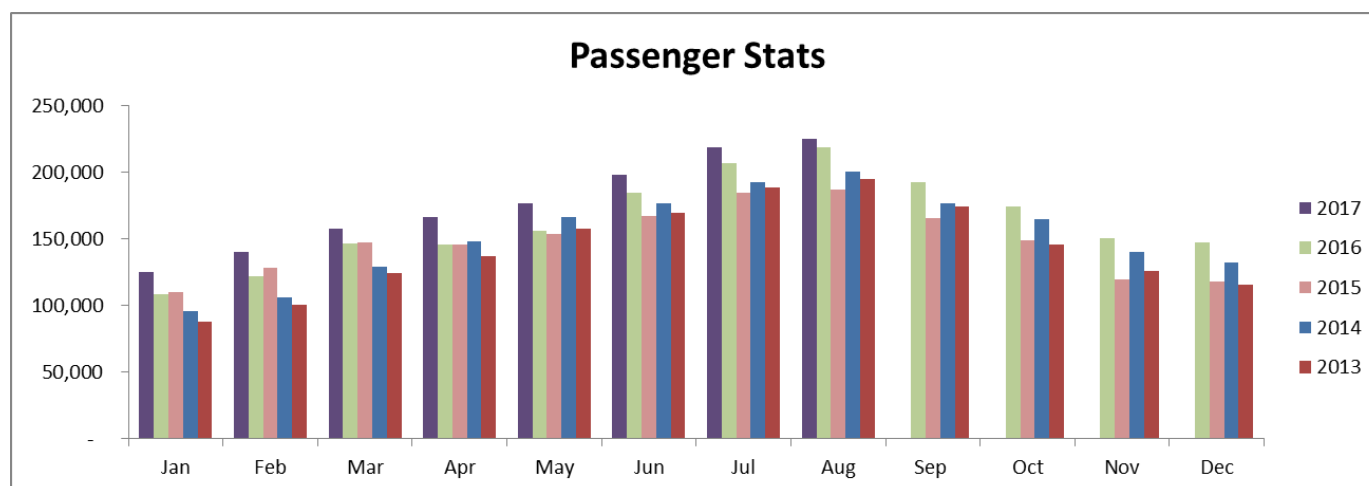


CONSULTATIVE COMMITTEE

Managing Director's Report
October 2017

1. Total Passenger Numbers – May to August 2017

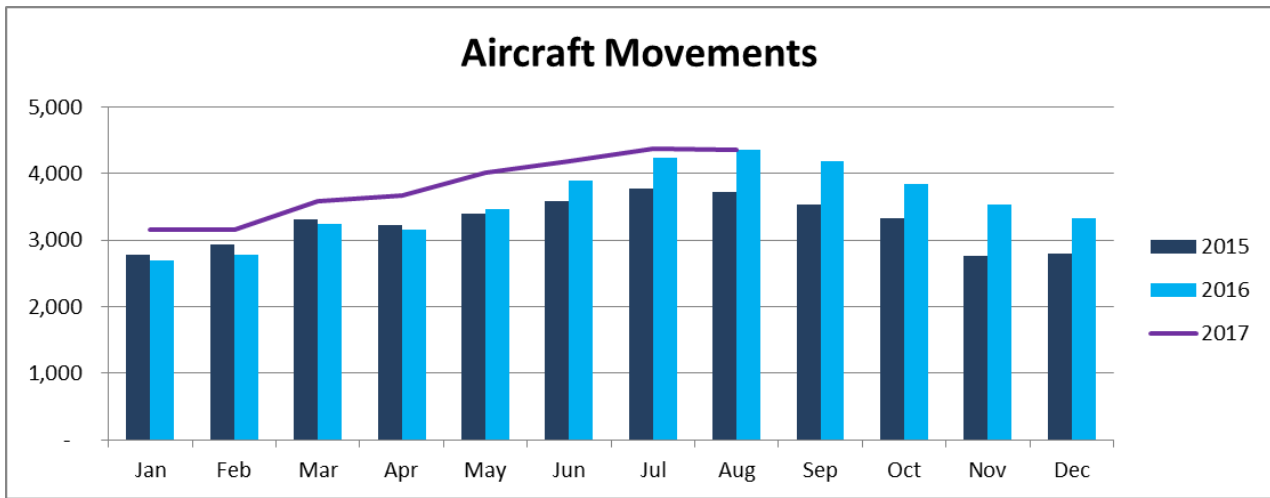
Between May to August 2017, Southampton Airport welcomed 822,585 passengers which was a 7.4% increase on the 765,782 passengers from the same period in 2016.



	2017	2016	2015	2014	2013
Jan	125,219	108,248	110,405	95,791	88,205
Feb	140,170	121,788	128,207	105,805	100,776
Mar	157,435	146,494	147,271	129,115	124,489
Apr	166,129	145,424	146,026	148,172	136,765
May	176,458	155,874	153,785	166,510	157,691
Jun	198,455	184,424	167,479	176,392	169,317
Jul	218,741	206,691	184,334	192,353	188,780
Aug	224,822	218,793	186,840	200,671	195,225
Sep		192,323	165,516	177,067	174,167
Oct		174,063	149,352	165,188	145,813
Nov		150,582	119,310	140,627	125,950
Dec		147,497	118,258	132,566	115,811
Total	1,407,429	1,952,201	1,776,783	1,830,257	1,722,989
% change YoY (YTD)	9.3%	9.9%	(2.9%)	6.2%	-

2. Total Aircraft Movements – May to August 2017

Total Aircraft Movements include: Passenger and Cargo Flights, Training Flights, Air Ambulance, General Aviation, Military, Air Taxi and Positioning Flights. Between May to August 2017 there were 16,928 flights which was an increase of 6% compared to the 15,960 flights for the same period in 2016.



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	% change YoY (YTD)
2017	3,150	3,164	3,584	3,667	4,008	4,187	4,376	4,357					30,493	9.5%
2016	2,703	2,778	3,249	3,166	3,459	3,904	4,242	4,355	4,182	3,851	3,541	3,338	42,768	9.3%
2015	2,775	2,927	3,307	3,231	3,393	3,587	3,768	3,716	3,529	3,337	2,768	2,792	39,130	-

3. Airport & Airline News



Bitterne Park School

It was great to visit Bitterne Park School in September and watch the unveiling of a brand new seating area and study facility that we had gifted to their new building. The airport has been working with Bitterne Park over the past few months to create and deliver an area which provides a flexible space that positively supports learning and is also a great place for the pupils to relax with friends.

2 Million Passengers

Southampton Airport was over the moon to hit the 2 million passenger mark! Between May 2016 and April 2017 the airport welcomed 2,029,873 passengers, the highest number since commercial flights began nearly 100 years ago in 1918.



Busiest Summer Ever

Southampton Airport has enjoyed a record breaking summer after 445,556 passengers travelled through its doors during July and August, representing an increase of 4.2% compared to the same period last year which saw 427,388 passengers flying through.



easyJet and powdair land at Southampton Airport!

Southampton Airport has announced two new airlines for ski this winter. easyJet will be commencing thrice weekly flights to Geneva from December 14th powdair will be starting flights four times a week to Sion, Switzerland from December 15th.

4. Management and Staff

Latest Breeze through Awards – May to August 2017



Security Team C

Thank you to our Security Team C who, despite having a very busy weekend in May, went above and beyond to keep very positive and ensured that passengers had a pleasant and fast journey through the airport.

Bal Gill and Claire Braham (Swissport)

Bal and Claire went above and beyond recently to look after an elderly couple accidentally missed their flight and panicked that they would not make it to France to see their eldest.

The couple's son wrote in to say 'your team at Southampton were quite simply fantastic, they firstly managed to reassure my Mum that something could be sorted out, enabled her to make some telephone calls & ultimately re-booked my parents on a flight to La Rochelle that evening.'

Mike Groves (Swissport)

Mike was praised recently for going out of his way to help an elderly couple back to their car in the long stay car park. The couple had forgotten to book assistance but Mike stayed on for an hour after his shift finished, to ensure they got to the car park safely and then even helped them to find their car in the car park as they couldn't remember where they left it.

A member of the Flybe cabin crew wrote in to say 'Mike went above and beyond his role, he was patient, kind and when most people would have been in a rush to go home (we were the last flight in) he stayed and made sure the couple got away safely. He is a real credit to the Swissport team and wanted to take a moment to thank him.'
Excellent work Mike!

5. Vortex

There were no reported occurrences of vortex damage between May to August 2017

6. Community and Charity



Charity of the Year

Southampton Airport has recently announced that it will be extending its partnership with Hampshire and Isle of Wight Air Ambulance until 2020. The airport is very much looking forward to working alongside HIOWAA for another two years to support them and all the wonderful things that they do for this region.

We were delighted to welcome Jordan Williamson to the airport team last week as our new Engineering Apprentice! We have recently teamed up with Eastleigh College to create an apprenticeship scheme which provides fantastic on the job training and mentoring, delivered by our dedicated and experienced engineering team. Jordan will split his time between the airport and college over the next three years, whilst he works towards attaining his Advanced Level Electro Technical qualification.



7. Online and Social Media

Twitter

The account has reached over 37,338 followers and has proved invaluable for providing instant updates in times of disruption. To follow the airport, go to www.twitter.com/sou_airport

Facebook

Our Facebook page continues to grow and the number of 'likes' now sits at over 9,400.
www.facebook.com/sou.airport

YouTube

Our YouTube account features a range of videos of the airport, our airlines, visiting aircraft and passenger assistance features. The current amount of views is 63,097. www.youtube.com/SOUAirport

Blog

Our Blog site is live and includes plenty of hints, tips and information on our destinations and routes. You can find our Blog at: <http://www.southamptonairport.com/blog/>

Appendix A: Noise & Complaints Summary
Supporting statistics

During May to August 2017 the comparison between years 2016/2017 is as follows

	2015	2016	2017
May	5	1	2
June	7	4	13
July	4	8	7
Aug	3	11	4
Total	19	24	26

	Households
2015	18
2016	23
2017	25

Appendix B: Southampton Airport Statistics

Aircraft Movements Breakdown:

Total Movements				
EBC Aircraft Type	C. 2017-Aug	2017-Jul	2017-Jun	2017-May
All Other Aircraft	4353	4339	4120	3982
Helicopter	4	30	24	24
Training Movements	-	7	43	2

Day Movements				
EBC Aircraft Type	C. 2017-Aug	2017-Jul	2017-Jun	2017-May
All Other Aircraft	4344	4323	4113	3978
Helicopter	4	30	24	24
Training Movements	-	7	43	2

Night Movements				
EBC Aircraft Type	C. 2017-Aug	2017-Jul	2017-Jun	2017-May
All Other Aircraft	9	16	7	4

Runway Use:

Runway Use (All Movements) - appendix 6a					
ADB Runway	Arr / Dep	C. 2017-Aug	2017-Jul	2017-Jun	2017-May
02	A	470	591	320	716
	D	548	640	340	742
20	A	1708	1592	1778	1287
	D	1631	1553	1749	1263

Runway Use (Air Transport Movements) - appendix 6b					
ADB Runway	Arr / Dep	C. 2017-Aug	2017-Jul	2017-Jun	2017-May
02	A	424	513	268	636
	D	500	557	299	659
20	A	1528	1426	1592	1129
	D	1461	1387	1559	1104

Arrivals and Departures from the Same Runway Direction:

Runway Use (Commercial Aircraft) - appendix 6c					
To/From the North	C.	2017-Aug	2017-Jul	2017-Jun	2017-May
ACD		1	-	-	-
AGH	-	-	-	3	2
AR8	-	-	1	-	-
AT4		1	2	7	3
AT5		1	1	13	6
AT7		224	239	210	221
B06	-	-	-	-	1
BAE		1	2	-	-
BEC		1	3	3	5
BEJ		1	-	-	-
BNT	-	-	-	-	16
CCX	-	-	1	2	2
CL3		3	-	-	-
CNA	-	-	1	-	-
CNJ		22	19	25	29
D28		165	120	87	91
D42	-	-	-	4	-
DF2	-	-	-	-	1
DF3	-	-	1	2	3
DFL		1	-	-	-
DH4		1362	1377	1306	1223
E19		64	63	43	-
E70		2	1	-	2
E90		1	5	22	41
EP1		3	3	2	3
EP3		5	2	-	2
ERJ		36	44	54	56
F50	-	-	1	-	-
F70		27	35	53	53
GRJ	-	-	2	-	1
H25	-	-	-	-	1
J32	-	-	-	1	-
J41		48	51	64	50
LRJ		2	1	4	-
MDE	-	-	-	-	1
MNY		1	-	-	-
MP1	-	-	-	1	1
NDE	-	-	1	-	-
P12		17	26	7	25
PAG	-	-	-	1	1
PG8	-	-	-	2	-
R44	-	-	1	-	-
S20		21	28	17	24
S76	-	-	1	-	-
SR2		1	-	-	1
	135	5	6	3	-
	142	2	1	1	1
	143	3	-	-	-
	319	6	6	3	3
	320	7	5	4	-
	717	13	12	11	3
	733	1	1	-	3
	734	2	-	-	-
-		65	-	-	-

Runway Use (Commercial Aircraft) - appendix 6c

To/From the South	C.	2017-Aug	2017-Jul	2017-Jun	2017-May	
AGH	-			4	3	2
AR8	-			1 -		-
AT4		1		2	7	5
AT5		1		1	13	6
AT7		240		247	224	237
BAE		1 -		-		2
BE1	-		-		1 -	
BEC		2		2	2	4
BH4	-			1 -		-
BNT	-		-			15
CL3		1		1 -		-
CL6	-			2 -		1
CNA	-			1 -		1
CNJ		19		33	32	17
D28		163		126	93	89
D38	-			1 -		-
D42	-		-		2 -	
DF2	-			2 -		2
DF3		1 -			3	1
DFL	-			1 -		-
DH4		1204		1282	1236	1164
E19		57		57	37 -	
E70		2		1 -		4
E90		1		5	18	41
EP1		1		1 -		4
EP3		1		1	2	2
ERJ		36		46	50	52
F50	-			1 -		-
F70		27		35	49	53
GRJ	-			2	5	1
H25		3 -		-		-
IAA	-			1	1 -	
J41		56		51	62	48
LRJ		2		2	4	1
MP1	-		-		1	1
MU3		1 -		-		-
NDE	-			1 -		-
P12		21		19	15	21
PAG	-			1 -		-
PR1		1		1 -		-
R44	-			2 -		-
S20		21		30	19	26
S76	-			1 -		-
SR2		1 -		-		-
	135	5		6	3 -	
	142	2		1	1	1
	143	3 -		-		-
	319	6		6	3	3
	320	3		5	6 -	
	717	13		12	15	3
	733	1		1 -		5
	734	2 -		-		-
-		55 -		-		-