

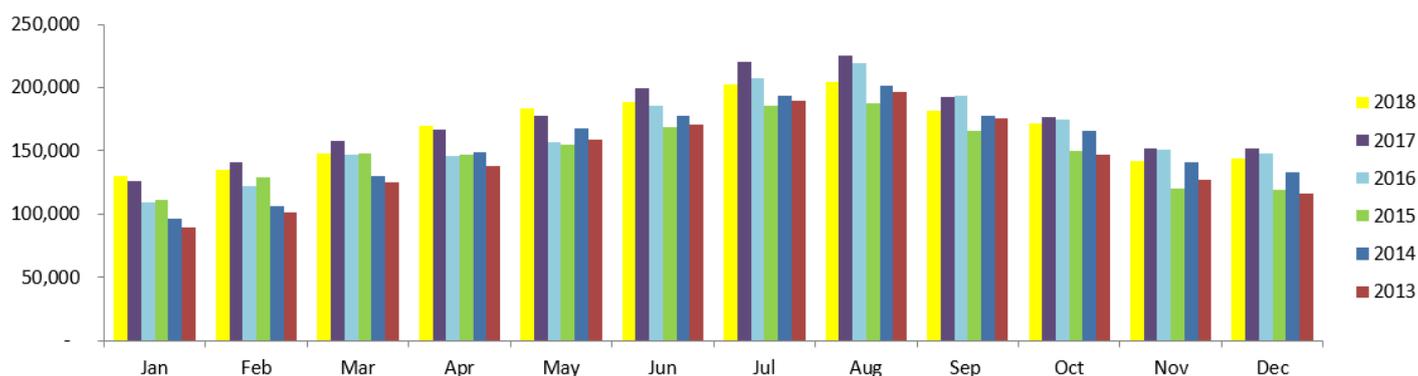
**CONSULTATIVE COMMITTEE**

Managing Director's Report  
February 2019

**1. Total Passenger Numbers – September – December 2018**

Between September and December 2018, Southampton Airport welcomed 639,232 passengers which was a 5.05% decrease on the 673,219 passengers from the same period in 2017.

**Passenger Stats**

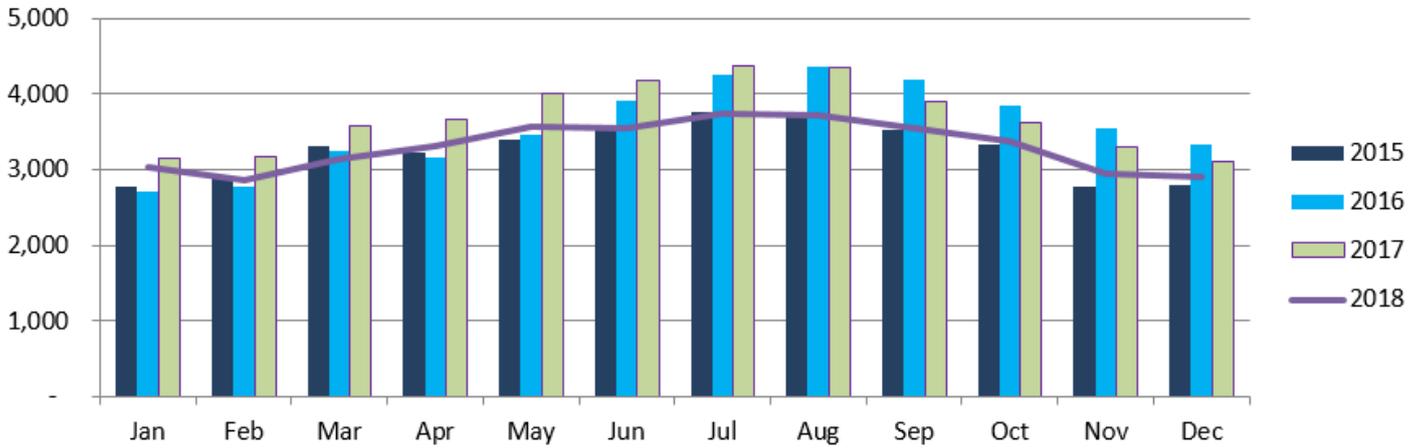


	<b>2018</b>	<b>2017</b>	<b>2016</b>	<b>2015</b>	<b>2014</b>	<b>2013</b>
<b>Jan</b>	130,177	125,904	108,850	111,088	96,688	89,099
<b>Feb</b>	135,202	140,816	122,383	128,902	106,506	101,534
<b>Mar</b>	147,925	158,348	147,342	148,081	129,822	125,427
<b>Apr</b>	169,632	166,778	146,147	146,977	148,960	137,772
<b>May</b>	184,037	177,682	156,918	154,672	167,420	158,809
<b>Jun</b>	188,819	199,333	185,370	168,740	177,837	170,759
<b>Jul</b>	202,577	219,920	207,631	185,242	193,529	189,891
<b>Aug</b>	205,003	225,682	219,758	187,643	201,451	196,145
<b>Sep</b>	181,352	192,950	193,552	166,265	178,206	175,470
<b>Oct</b>	172,053	177,198	174,906	150,195	166,248	146,572
<b>Nov</b>	142,077	151,554	151,408	119,962	141,546	126,871
<b>Dec</b>	143,750	151,517	148,056	118,950	133,158	116,546
<b>Total</b>	<b>2,002,604</b>	<b>2,087,682</b>	<b>1,962,321</b>	<b>1,786,717</b>	<b>1,841,371</b>	<b>1,734,895</b>
<b>% change YoY (YTD)</b>	<b>(4.1%)</b>	<b>6.4%</b>	<b>9.8%</b>	<b>(3.0%)</b>	<b>6.1%</b>	<b>-</b>

## 2. Total Aircraft Movements – September – December 2018

Total Aircraft Movements include: Passenger and Cargo Flights, Training Flights, Air Ambulance, General Aviation, Military, Air Taxi and Positioning Flights. Between September and December 2018 there were 12,760 flights which is a decrease of 8.37% compared to the 13,926 flights for the same period in 2017.

### Aircraft Movements



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	% change YoY (YTD)
<b>2018</b>	3,032	2,860	3,137	3,312	3,570	3,536	3,738	3,713	3,542	3,383	2,940	2,895	<b>39,658</b>	<b>(10.7%)</b>
<b>2017</b>	3,150	3,164	3,584	3,667	4,008	4,187	4,376	4,357	3,907	3,624	3,299	3,096	<b>44,419</b>	<b>3.9%</b>
<b>2016</b>	2,703	2,778	3,249	3,166	3,459	3,904	4,242	4,355	4,182	3,851	3,541	3,338	<b>42,768</b>	<b>9.3%</b>
<b>2015</b>	2,775	2,927	3,307	3,231	3,393	3,587	3,768	3,716	3,529	3,337	2,768	2,792	<b>39,130</b>	-

### **3. Airport & Airline News**

#### **Southampton Airport launches summer campaign 2019**



Passengers are now booking their flights to summer destinations such as Majorca, Menorca and Ibiza with TUI with Volotea aircraft. Flybe has significantly boosted frequency to its 2019 Summer schedule, including early selection of sun routes to Alicante, Faro and Malaga from Southampton as well as additional flights to Palma de Mallorca. The airport is excited to welcome back FlyLolo with an increased route programme to seven new exciting destinations in Greece, Spain, Croatia, Bulgaria and Montenegro.

#### **Southampton Airport welcomed back easyJet**



Southampton Airport officially launched the skiing season on 16 December with the return of the popular route to Geneva with easyJet, which now operates every Tuesday, Thursday and Sunday. Last year more than 13,000 passengers took advantage of this flight, served by the Airbus A320 aircraft.

#### **KLM to terminate services from Southampton Airport**



Unfortunately KLM will be ceasing their route to Amsterdam from April 2019. The reason given by the airline is that they have not seen the number of connecting passengers required to make the route profitable, and in addition they are facing challenges from landing slots provision at Amsterdam Schipol Airport. We retain link to Amsterdam with Flybe (4 times a day) and are continuing discussions on backfilling the lost capacity.

#### **Flybe Update**



Flybe has reported (11 January) that they have been acquired (subject to shareholder approval) by a consortium named Connect Airways – formed of 40% Cyrus (US Investment Firm), 30% Stobart Aviation, 30% Virgin Group. This will provide Flybe with immediate cash injection to safeguard their short-term financial position, and we await news of how the new group will operate in the UK regional aviation sector.

## Disruptive Passengers



The airport operates in conjunction with all business partners and Hampshire Police to ensure that disruptive incidents remain at the lowest possible level. The airport and the aviation industry as a whole take a zero-tolerance approach to incidents that have the potential to impact on aviation safety – the 'One Too Many' campaign is designed to remind passengers of the severe consequences of disruptive behaviour at airport and on-board of an aircraft. We are also in the early planning stages of launching Campus Watch, successfully operated at Glasgow with the aim of

launching prior to the summer season. Campus Watch operates along a similar model to Pub Watch and Shop Watch schemes and will be delivered in partnership with Hampshire Constabulary.

## Drones



The events at Gatwick of DATES exposed the risk of irresponsible drone use around airports. Southampton Airport is reviewing its measures to control use of drones in the vicinity of the airport and, in conjunction with Hampshire Police, has fully reviewed all contingency plans in light of the Gatwick incident.

Southampton Airport was pleased to support Gatwick and the many passenger displaced by the drone incident, providing additional flights to ensure that the disruption could be eased as far as possible. The government proposes to change the law to further restrict the flying of drones around airports, setting out a plan to widen the perimeter around airports within which drones cannot be flown.

## 4. Management and Staff

A number of new appointments has been made at the airport in the last few months, including a new Communications Manager to oversee all elements of Master Plan Consultation.



### Hazel Screech celebrates 25 years

Congratulations to Hazel Screech, who has now marked 25 years of working at Southampton Airport. Hazel joined our team back in 1993 and work very hard in a wide range of jobs, from Passengers Operations and HR to Customer Service - the department that she now proudly manages.

## Latest Breeze through Awards – September - December 2018

### Gemma Forman, ADM



Gemma went above and beyond on her late Airport Duty Manager shift in September, stopping to notice a young family travelling struggling in the Terminal. Never one to shy away from having fun, Gemma was praised for her “caring, considerate and friendly nature” while busy entertaining the children, interacting with pilots and in turn giving Mum the time to relax.

### Alan Howe, Swissport PRM



Alan’s superb special assistance got nominated by the Swissport Station Manager, especially after one grateful family took the trouble to write in and thank him for his care and patience while assisting their daughter on a recent trip to Amsterdam. Nothing was too much trouble and all in a day’s work for Alan as he “completely understood the needs of the whole family”.

## 5. Vortex

There were no reported occurrences of vortex damage between September and December 2018.

## **6. Community and Charity**

### **£38k raised for Charity Partner**



Southampton Airport reached its annual fundraising target for Hampshire and Isle of Wight Air Ambulance (HIOWAA), raising £38,000 for the life-saving service.

Over the past two years, the airport has raised more than £60,000 for the Charity; enough to keep the Air Ambulance and charity Critical Care Team Vehicles operational for four days, attending an average of six incidents a day, many of them life-saving. Southampton Airport has now announced its ambitious plans to raise a total of £100k for the life-saving Charity over the course of the three year partnership.

### **Date's announced for Southampton Airport's Runway Run**



Southampton Airport has launched its official Runway Run which is due to take place on the airport's runway at 5:30am on Sunday 23 June 2019. The run is 5km in length and members of the public are invited to enter. Approximately 1000 people are expected to join in the fun, taking advantage of the unique opportunity to run along a real runway at daybreak.

Runners will need to register beforehand and the entry cost is £20 with all proceeds going to the airport's Charity Partner, Hampshire and Isle of Wight Air Ambulance (HIOWAA).

## **7. Online and Social Media**

### **Twitter**

The airport account has reached over 40k followers and has proved invaluable for providing instant updates in times of disruption. To follow the airport, please go to [www.twitter.com/sou\\_airport](http://www.twitter.com/sou_airport)

The Managing Director has also launched a dedicated Twitter account to update people on airport and aviation sector development. To follow the MD, please go to

### **Facebook**

Our Facebook page continues to grow and the number of 'likes' now sits at nearly 12.5k. You can access it at [www.facebook.com/sou.airport](http://www.facebook.com/sou.airport)

### **Instagram**

Our Instagram page is rapidly gaining popularity and currently has 650 followers. You can view our Instagram page on: [www.instagram.com/sou\\_airport](http://www.instagram.com/sou_airport)

### **Blog**

Our blog is live and includes plenty of hints, tips and information on our destinations and routes. You can find our Blog at: <http://www.southamptonairport.com/blog/>

## YouTube

Our YouTube channel is nowadays mostly used for uploading videos that then can be linked to other social media channels rather than a platform on its own. Currently we have over 100k views. You can watch our videos at [www.youtube.com/SOUAirport](http://www.youtube.com/SOUAirport)

## 7. Master Plan Update

The Consultation on the Airport's Draft Master Plan closed in October 2018. Four drop-in sessions were held to give members of public more information about the plans. The engagement from the local community was high and nearly 400 pieces of feedback were received – 62% of which were positive, showing strong support from within the local community for airport growth, increased choice and increased connections for passengers.

The airport is now preparing to submit a planning application in late spring 2019 and continues to work closely with all parties to ensure the widest possible consultation and support for the future developments. A further series of public engagement events will be held at venues across communities surrounding our airport.

### Appendix A: Noise & Complaints Summary Supporting statistics

The period of September to December 2018 and the comparison between years is as follows

	2016	2017	2018
Sep	8	0	2
Oct	5	0	4
Nov	0	0	3
Dec	0	0	4
<b>Total</b>	<b>13</b>	<b>0</b>	<b>13</b>

	2016	2017	2018
<b>Number of Households</b>	<b>23</b>	<b>29</b>	<b>27</b>

**Appendix B: Total Aircraft Movement Supporting Statistics**

Total Movements					
<b>EBC Aircraft Type</b>	<b>C.</b>	2018-Dec	2018-Nov	2018-Oct	2018-Sep
All Other Aircraft		2877	2912	3353	3504
Helicopter		10	22	20	36
Training Movements		8	6	10	2

Day Movements					
<b>EBC Aircraft Type</b>	<b>C.</b>	2018-Dec	2018-Nov	2018-Oct	2018-Sep
All Other Aircraft		2870	2909	3349	3502
Helicopter		10	22	20	36
Training Movements		8	6	10	2

Night Movements					
<b>EBC Aircraft Type</b>	<b>C.</b>	2018-Dec	2018-Nov	2018-Oct	2018-Sep
All Other Aircraft		7	3	4	2