



2000/01  
Community Safety Preventing Crime and Disorder  
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Fostering Business Growth  
2008/09  
Tackling Climate Change

Civic Offices, Leigh Road,  
Eastleigh SO50 9YN

4 October 2010

## NOTICE OF MEETING

### FLEMING PARK CONSULTATIVE GROUP

*will meet on*

**Tuesday, 12 October 2010**

*beginning at*

**7:00 pm**

*in*

**The Park Suite, Fleming Park Leisure Centre, Passfield Avenue, Eastleigh**

**TO:** Councillors A Broadhurst, Davies-Dear, Noyce, G Smith and Thomas

**Co-Optees:** C Abraham (5.0 Club), C Brennan (Cricket), C Broomes (Martial Arts), R Bunting (Bowls), C Cleeter (Squash), R Cutler (Tennis), J Farr (Diving), K Fox (Indoor Hockey), I Goldsmith (Prism FC), K Holmewood (Badminton), S Karir (Hockey), P Kirkpatrick (EDSAD), L Massey (Ballet), M Sykes (Mens Hockey), E Szary (Fitness), S Taylor (Eastleigh & District Mini Soccer League), T Wheeler (Girls Football) and N Whitcher (Diving)

**D C Leisure:** A Butcher, P Leamore and J Parker

**Eastleigh Borough Council:** J Birt

*Staff Contact: Julia Roy, Democratic Services Officer Tel: 023 8068 8133; Email: julia.roy@eastleigh.gov.uk*

**Refreshments will be available from 6.30 pm**

**Please bring any leaflets about your Club to the meeting, where they can be exchanged with those from other Clubs**

RICHARD WARD  
Head of Legal and Democratic Services

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## **AGENDA**

1. Apologies
2. Minutes of Previous Meeting and Matters Arising (Pages 1 - 4)
3. General Management Report (Pages 5 - 10)
4. Proposed Scale of Charges from January 2011 (Pages 11 - 18)
5. Update from Clubs

### **DATE OF NEXT MEETING**

**Tuesday, 5 April 2011 at 7:00 pm  
at The Park Suite, Fleming Park Leisure  
Centre, Passfield Avenue, Eastleigh**

## FLEMING PARK CONSULTATIVE GROUP

Tuesday, 6 April 2010 (7:00 pm – 8:27 pm)

### PRESENT:

Councillor A Broadhurst (Chairman); Councillors Holden-Brown, M Hughes, Irish, Noyce, G Smith, Tennent, Thomas and Mrs Welsh

Co-opted Members: C Abraham, S Boote, R Bunting, R Cutler, A Hardy, C Jones, G West and R Wheavil

Representing DC Leisure: P Leamore and J Parker

Representing Eastleigh Borough Council: J Birt, J Riddell and A Thompson

Apologies for absence were received from P Kirkpatrick, L Massey, M Sykes and E Szary

### 1. MINUTES OF PREVIOUS MEETING AND MATTERS ARISING

The Minutes of the meeting held on 13 October 2009 were agreed as a correct record.

### 2. GENERAL MANAGEMENT REPORT

The Sport and Active Lifestyles Manager introduced a report providing an update on major projects and current initiatives at Fleming Park during the period September 2009 to February 2010.

A number of major projects had been completed or progressed during this period, including the condition survey, which had identified a few essential works which were to be completed in the next few months. Works to the new pool disinfection system and filter refurbishment had been completed and Tennis Foundation funding had been secured for four additional outside tennis courts.

Attendances in January had been 16% down on the previous year, due to the severe weather, and also the effect of the roadworks in Passfield Avenue. An increase in squash attendances had taken place, however, and the number of people attending Healthwalks also continued to grow.

Free swimming attendances for the over 60s between April 2009 and February 2010 had been quite consistent, and the comparison with last October showed an increase in junior take up of 46% and 20% in adult participation overall.

Since October 2009 the Park Suite facilities, as well as the existing function suites, had been used by a number of different organisations and social gatherings for meetings and celebrations.

It was reported that DC Leisure and the Council had been awarded the provisional level for the Inclusive Fitness Initiative (IFI) Mark. This quality accreditation covered the following five main areas:

- Accessible facilities
- Inclusive fitness equipment
- Staff training
- Inclusive marketing strategies
- Policies and procedures.

Customer comments received had included cleanliness issues in the Changing Village in September. It was acknowledged that cleanliness would always be a challenge, but recent changes to cleaning rotas had helped to reduce complaints. Comments regarding other problems had been resolved, although the misuse of the car parking bays for disabled people was to be addressed initially by staff patrols on Tuesday nights. A check would be made to ascertain whether the car park was owned by the Borough Council, as enforcement could be used if this was the case.

It was AGREED that the report be noted.

### 3. BENCHMARKING REPORT

The Sport and Active Lifestyles Manager introduced a report which highlighted the main results of the recent national benchmarking service report and the resulting action plan.

Sport England's National Benchmarking Service for Sports and Leisure Centres (NBS) had produced a report for Fleming Park based on a survey of 332 users of the centre between 14 November and 22 November 2009 and a financial return based on the year 1 April 2008 to 31 March 2009. A survey was undertaken every two years and this was the fourth survey carried out at the Centre.

The report concentrated on two main parts: (i) key indicators associated with access, finance, and utilisation related to national benchmarks; and (ii) satisfaction and importance scores for selected attributes.

A comparison with the NBS 2007 survey was also provided in the report and an action plan based on the findings had been drawn up.

The full report was available from the Sport and Active Lifestyles Manager, who would be happy to discuss it further with Group members.

Access to the Centre was now considered to be a strength, with an increase in attendances by those over 60, and those under 60 with disabilities. However, the relatively small number of 11-19 year olds using the Centre was concerning and this was reflected in the action plan. It was advised that a review of the survey's location would be undertaken for the

future. This survey had been undertaken in Reception, which did not tend to be used by young people.

Financially, the Centre was now performing in the top quartile for key indicators such as subsidy per resident and cost recovery. The report commended the strong cost control, coupled with high income per square metre and high volume of visits.

With regard to utilisation, the most significant indicator was the number of people visiting the Centre on a weekly basis, for which the Centre registered in the top quartile.

The report analysed the rankings and mean scores of customers' satisfaction with a list of attributes, contained in Appendix 1 to the report. Primary weaknesses mainly concerned cleanliness and issues regarding the pool. However, the new Ultra Violet system had not been fully operational when the survey was undertaken and it was expected that rankings for pool water quality would improve in future surveys.

Strengths in service attributes remained unchanged and all staff attributes remained strong. The report highlighted more strengths than in 2007 and overall satisfaction scores had risen from 4.03 to 4.24 out of 5.

It was AGREED that the report be noted.

#### 4. FLEMING PARK DEVELOPMENT PLAN

The Projects Manager advised that a new, rolling development and asset management plan for Fleming Park for the next five to seven years was to be produced, the previous plan having been 80% to 90% achieved. A project board comprising DC Leisure and Borough Council staff and Members had drawn up a first draft and the plan should be complete by the end of the year.

The plan would include the Centre itself and the old golf course land, now used for open space. Suggestions received during the consultation process the previous year would be considered and any further ideas from the Group should be forwarded to the Project Manager.

During the discussion, the following suggestions and comments were made:

- Outside changing rooms needed at the Centre
- On the old golf course: a Cycle Cross course, cross country running and walking
- The need for a survey to establish the drainage situation on the above.

#### 5. UPDATE FROM CLUBS

Eastleigh Running Club: Sue Boote distributed flyers for the Club and

thanked Centre staff for facilitating the Club at the Centre. The Running Club had voted 80% to move to the Centre and they were settling down well, with good staff liaison. The Club met at 7pm on Mondays and Thursdays. On 26 April, with support from Running England, a beginners group was starting. Trained leaders would take the course, and support would be provided for one year. The Club was friendly, with 200 members, and welcomed people of all ages and experience.

Fleming Park Bowls Club: Richard Bunting reported that improvements had been made to the pavilion and it had been used by a variety of organisations over the winter. The Mayor was to open the new season on Saturday 17 April. During May every Saturday was to be an Open Day, when anyone could try bowling, with Club members available to help. No equipment would be needed and informal dress could be worn. A recruitment campaign was underway, with flyers distributed around the Borough. Unfortunately the Club only had a few Junior members, as the season was not compatible with the school exam period.

5.0 Club: Ann Hardy reported that the Club was still very strongly supported, with no shortage of new members.

Fleming Park Tennis Centre: Richard Cutler reported that a temporary portacabin was being used as a Club House since September, as development of the four additional courts, plus accommodation, had started. Funding had been secured from DC Leisure, the Borough Council and the Tennis Foundation. The members wished to create a community club, and were taking part in the Inclusive Racquets Festival. A tournament schedule had been drawn up, and Open Days and Family Days were planned. The Club would also be taking part in Park Sport. Thanks were extended to DC Leisure staff for their support.

Fleming Park Squash Club: Gary West reported that new members were joining the Club, as the Club was using Court 4, where they could be seen. Thanks were extended to DC Leisure staff for their support.

EDSAD: On behalf of Paul Kirkpatrick, the Sport and Active Lifestyles Manager reported that the Club was still strong, and a new member had benefited from the "Activity Buddy Scheme" whereby a volunteer assisted and encouraged a sporting activity. The Club was hoping to see more new members as a result of this. Thanks were extended to Janine Millard, Daisy Brookman and EDLAG for their help and support in this. Paul had recently attended the "Aiming High" event at Fleming Park, and was able to give some publicity for the Club.

6. DATE OF NEXT MEETING

It was agreed that the next meeting would be held on Tuesday 12 October 2010 at 7pm, at the Park Suite.

## FLEMING PARK CONSULTATIVE GROUP

Tuesday 12 October 2010

### GENERAL MANAGEMENT REPORT

#### Report of the Sport and Active Lifestyles Manager

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## RECOMMENDATION

It is recommended that the contents of this report are noted and that Group Members make any comments on the issues raised.

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### Summary

This report provides the Group with updates on major projects, attendances, customer comments and good practice at Fleming Park.

### Statutory Powers

Local Government Act 1988, Section 19 Local Government (Miscellaneous Provisions) Act 1976

## Introduction

1. DC Leisure manages Fleming Park on behalf of Eastleigh Borough Council. The partnership has been in force since December 1991 and the current contract runs until March 2020. The general management report is produced for each Consultative group meeting.

## Update on Major Projects from March – August 2010

2. There have been a number of major projects during this period and these are listed below:-

ITEM	DETAILS
Condition survey	<p>Essential works have been completed. These included repairs to the fire escapes and poolside seating.</p> <p>The leak in squash court 1 is due to damage to the vapour barrier which results in condensation. This is impossible to repair without damaging the roof so options are currently being reviewed.</p>

4 additional tennis courts plus accommodation	Completed in May with an official launch on 4 September.
Older outdoor tennis courts	The surfaces were resprayed to match the new courts. New posts and nets were also provided.
PA system	Phase 2 works completed.
Fleming Park Development Plan	Meetings have been held with the Leader of the Council and DC Leisure. Currently we are looking at swimming and gym provision for the next 15 – 20 years. It is expected that the Plan will be in a draft format by the next Consultative meeting
QUEST	Delayed due to bankruptcy of previous administrators. Waiting for update on successors.
Studio 1	Replacement air conditioning units installed.
Male Group Changing Village	The changing area and showers have been refurbished
Kiosk adjacent to Main Hall	An existing store has been modified into a small kiosk. Drinks and snacks are served during special events and also at weekends

### **Attendances – March – August 2010**

3. Total attendances have fallen compared with the same 6 month period last year. There have been some issues with the recording of gym attendances and as these form a significant part of the total attendances, the figures are not quantifiable. However there is a definite downward trend for March to July with an encouraging upward trend in August. It remains to be seen whether this will continue into September and beyond.
4. 5 o attendances have fallen slightly from 6,590 to 6,230 but again the August figure was better than last year's.
5. Squash attendances have fallen from 10,603 to 10,060. Usage is a little erratic as in some months, this year's usage is higher than last year's. This will need to be monitored to assess whether there is an underlying downward trend.
6. Football attendances have increased over this period from 48,152 to 48,701. This is good news as football was showing a small decline in the previous period.



7. The largest increase comes from special events attendances as these rose from 9,890 to 16,443. This reflects the success of the special events programme.

### **Free swimming initiative - update**

8. National government decided to withdraw the funding for free swimming for those over 60 and under 17 with effect from 1 August 2010. The attendance figures for March – July 2010 are shown below:-

Month	60 and over	Under 17	Total
March	2437	1290	3727
April	2101	2060	4161
May	2205	1652	3857
June	2319	1662	3981
July	2577	1833	4410

9. DC Leisure and the Council decided to continue with free swimming for the under 17s for the month of August due to the school summer holidays. This gesture was well received by our customers. In order to further soften the blow caused by the withdrawal of funding, DC Leisure were also prepared to give free swimming to those under 8 from 1 September until the end of December 2010.
10. The Council and DC Leisure also operate the Passport to Leisure Scheme which has seen unprecedented demand from the over 60s. The scheme offers concessionary leisure to certain groups and includes half priced swimming during any general use session.

### **Review of customer comments**

11. The Centre operates a customer comments card system which is designed to generate feedback from customers with the ultimate aim of improving service. These comments are reviewed by DC Leisure and action is taken as required. Council officers also monitor the comments on a monthly basis and any issues are discussed with DC Leisure's Management Team.
12. During the past 6 months, the following areas have been discussed and actioned at the client meetings:-

COMPLAINT	ACTION
Limited car parking during special events	Early warning notices for customers about special events.  More information about overflow car parks especially at the civic offices  Increased patrolling
Sauna and steam room are not working	Repaired but may need replacement. Quotes are being reviewed.
Air temperature unacceptable in the gym and spinning studio	Gym air conditioning units repaired but one now needs complete replacement
Main Hall lights are not working	A bank of lights had fused. This has been repaired. DC Leisure may submit a capital bid for complete replacement

13. There were also a number of compliments mainly for instructors particularly for the gym and swimming academy staff.
14. DC Leisure continues to give a high priority to the resolution of complaints and the Council remains extremely satisfied with their approach.

### **Good practice**

15. At the last meeting it was reported that DC Leisure hoped to be awarded provisional status for the Inclusive Fitness Initiative Mark. It can be confirmed that this has been awarded and reflects the hard work that staff undertook to improve the Centre's accessibility.
16. Fleming Park Leisure Centre has also been highly successful in DC Leisure's internal audits as it achieved 90% or above in the following areas – Fitness, Food and Beverage, Technical and Environmental.
17. It should also be noted that the leisure centre has an energy rating of A and energy consumption continues to fall due to effective onsite management measures.

## Conclusion

18. Fleming Park has not been immune from the effects of the recession as the recent downward trend in attendances shows. However there are encouraging signs of an upturn. The complex is well managed by leisure professionals who are responsive to customers and quick to embrace good practice.

JULIA BIRT  
Sport and Active Lifestyles Manager

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Appendices Attached: 0  
CR: CR292

### LOCAL GOVERNMENT ACT 1972 – SECTION 100D

The following documents disclose facts or matters on which this report or an important part of it is based and have been relied upon to a material extent in the preparation of this report:

Background Papers - None.

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## FLEMING PARK CONSULTATIVE GROUP

Tuesday 12 October 2010

### PROPOSED SCALE OF CHARGES FROM 4 JANUARY 2011

#### Report of the Sport and Active Lifestyles Manager

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## RECOMMENDATION

It is recommended that the Group considers the proposed charges and makes comments, where appropriate, which will be recorded and reported back to the Council's Cabinet.

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### Summary

Proposals for charges at Fleming Park are presented to the Group for consideration. They reflect the Cabinet's agreed budget guidelines but also take a number of other factors into account such as usage trends, the VAT rise in January 2011, operational costs, recent investment, competitors' pricing policies and the customer's ability to pay.

### Statutory Powers

5111n and 5151 Local Government Act 1972

## Introduction

1. In accordance with the Cabinet's agreed budget guidelines and the Council's commitment to consult with the Group on prices for Fleming Park, the proposed charges from 4 January 2011 are presented for consideration.
2. Group members will be aware of the current economic conditions which have affected customers' disposable income but equally DC Leisure continue to incur rising costs.

## Proposed Charges

3. The charges set out in appendix A are the result of joint discussions between Council officers and DC Leisure's managers and they represent a joint proposal.
4. The overall target yield for increases is set by the Council and for 2011, this figure is a minimum of 6% excluding the 2.5% rise in VAT. (Some charges at Council facilities have already risen by 6% effective from September. However DC Leisure and Council officers felt that this was not sustainable

and requested that this rise was delayed until January when traditionally prices have been increased). This does not mean that all charges will rise by 6%. Some will be below and some above depending on a number of factors. These factors have been fully considered by staff especially in relation to trends, the VAT rise of 2.5% from 4 January 2011, operational costs, recent investment, competitors' pricing policies and the customer's ability to pay.

5. The increase in real terms to DC Leisure after subtracting the 2.5 % from the proposed 6% rise is 3.5% which is in line with inflation.
6. DC Leisure has invested in several facilities in recent years and the Council is under a contractual obligation to be flexible when considering charges which relate to these areas.
7. The proposals of particular note are:-
  - a, Friday Night Football relies on external funding and this is likely to be under threat. Therefore these costs need to be kept to a minimum.
  - b, the outdoor tennis/netball facilities have recently been improved and extended and so it is proposed that the prices rise above the 6% threshold. We are trying to encourage membership and therefore special rates will be given to members which are outside of these core prices.
  - c, ambassador membership has fallen due to the economic climate and competitors' policies of offering memberships at cheap rates or even free for a selected number of months. This pricing war is unprecedented and therefore it is felt that prices should be effectively frozen for these memberships, sunbeds and the gym/health suite.
  - d, some of the proposals may seem high in percentage terms but the actual rise in money should also be taken into account and also there is a "rounding up" effect to ease problems with change for customers and reception staff.
8. Following the benchmarking survey which revealed a relative low usage by 11-19s, DC Leisure and Council Officers wish to review the Passport to Leisure in relation to students. This review could be completed by the next Consultative meeting.

## **Conclusion**

9. The proposed charges from January 2011 are presented to the Consultative Group for consideration and comment. Comments concerning the proposals will be reported back to the Council's Cabinet.

JULIA BIRT  
Sport and Active Lifestyles Manager

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Appendices Attached: 1  
CR291

LOCAL GOVERNMENT ACT 1972 – SECTION 100D

The following documents disclose facts or matters on which this report or an important part of it is based and have been relied upon to a material extent in the preparation of this report:

None

## Appendix 1

### FLEMING PARK LEISURE CENTRE

Proposed changes from: **4th January 2011**

	2008/09	Jan-09	Jan-10 (current charge)	% change in 2009/2010	Jan-11 (proposed change)	% increase
<b>Booking Card</b>						
Partners	20.70	21.75	22.20	2.07%	23.50	5.86%
Individual	15.70	16.50	16.85	2.12%	17.85	5.93%
Junior - Renewal	8.90	8.90	8.90	0.00%	9.40	5.62%
Junior - New Member	11.10	11.10	11.10	0.00%	11.75	5.86%

	2008/09	Jan-09	Jan-10 (current charge)	% change in 2009/2010	Jan-11 (proposed change)	% increase
<b>Swimming</b>						
Adult	3.40	3.65	3.75	2.74%	3.95	5.33%
Junior	1.55	1.60	1.65	3.13%	1.75	6.06%
Child Under 5	0.00	0.00	0.00	0.00%	0.00	0.00%
Weekly Adult	8.50	8.90	9.10	2.25%	9.65	6.04%
Weekly Junior	3.00	3.00	3.00	0.00%	3.20	6.67%
Swim Fun Session	2.00	2.10	2.15	2.38%	2.30	6.98%
<b>Monthly Swim</b>						
Adult	33.15	34.50	35.20	2.03%	37.30	5.97%
Junior	11.20	11.50	11.50	0.00%	12.20	6.09%
Annual Swim - Adult	233.00	245.00	250.00	2.04%	260.00	4.00%
Family Swim - 2 Ad + 3 Jun	7.60	7.90	8.00	1.27%	8.50	6.25%
<b>Pool Hire</b>						
Both Pools	84.00	88.00	90.00	2.27%	95.40	6.00%
Main Pool	58.80	61.45	63.00	2.52%	66.75	5.95%
Teaching Pool	30.30	31.70	32.50	2.52%	34.45	6.00%
1 lane	11.20	11.70	12.00	2.56%	12.70	5.83%

	2008/09	Jan-09	Jan-10 (current charge)	% change in 2009/2010	Jan-11 (proposed change)	% increase
<b>Entrance Fees</b>						
Adult	0.00	0.00	0.00	0.00%	0.00	0.00%
Junior	0.00	0.00	0.00	0.00%	0.00	0.00%



	2008/09	Jan-09	Jan-10 (current charge)	% change in 2009/2010	Jan-11 (proposed change)	% increase
<b>Indoor Facilities</b>						
<b>Badminton - per hour</b>						
Peak	8.80	9.50	9.70	2.11%	10.25	5.67%
Off Peak Adult	5.55	5.95	6.05	1.68%	6.40	5.79%
Off Peak Junior	2.20	2.30	2.35	2.17%	2.50	6.38%
<b>Squash - per 40 minutes</b>						
Peak	5.65	6.05	6.15	1.65%	6.50	5.69%
Off Peak Adult	3.95	4.25	4.35	2.35%	4.60	5.75%
Off Peak Junior	1.65	1.70	1.75	2.94%	1.85	5.71%
Squash Club	5.10	5.30	5.40	1.89%	5.70	5.56%
<b>Half Main Hall - per hour</b>						
Adult	43.90	47.50	48.50	2.11%	51.40	5.98%
Off peak Junior	18.30	19.00	19.40	2.11%	20.55	5.93%
<b>Table Tennis - per hour</b>						
Adult	2.30	2.50	2.55	2.00%	2.70	5.88%
Junior	1.05	1.05	1.05	0.00%	1.10	4.76%
Studio One - per hour	33.65	35.00	36.00	2.86%	38.15	5.97%

	2008/09	Jan-09	Jan-10 (current charge)	% change in 2009/2010	Jan-11 (proposed change)	% increase
<b>Special Activities</b>						
Garden Room - per hour	15.70	16.00	16.50	3.13%	17.50	6.06%
Five-0 Club	3.25	3.40	3.45	1.47%	3.60	4.35%
Creche - per 1/2 hr	0.95	1.00	1.05	5.00%	1.10	4.76%

	2008/09	Jan-09	Jan-10 (current charge)	% change in 2009/2010	Jan-11 (proposed change)	% increase
<b>Parent &amp; Child</b>						
Fitness Mornings (Thurs)	4.25	4.40	4.50	2.27%	4.75	5.56%
Tumble Zone						
Parent + 1	2.40	2.50	2.55	2.00%	2.70	5.88%
Additional Child	0.65	0.70	0.75	7.14%	0.80	6.67%

	2008/09	Jan-09	Jan-10 (current charge)	% change in 2009/2010	Jan-11 (proposed change)	% increase
<b>Artificial Turf Pitch</b>						
<b>Full pitch - per hour</b>						
Peak Adult	60.60	63.50	65.00	2.36%	68.00	4.62%

Peak Junior	37.70	39.20	40.00	2.04%	42.00	5.00%
Off Peak Adult	29.80	31.00	31.50	1.61%	33.30	5.71%
Off Peak Junior	18.45	19.20	19.50	1.56%	20.60	5.64%
<b>Half pitch - per hour</b>						
Peak Adult	31.15	34.00	35.00	2.94%	37.00	5.71%
Peak Junior	23.30	24.25	24.75	2.06%	26.00	5.05%
Off Peak Adult	21.45	22.30	22.75	2.02%	24.00	5.49%
Off Peak Junior	9.70	10.00	10.20	2.00%	10.80	5.88%

	2008/09	Jan-09	Jan-10 (current charge)	% change in 2009/2010	Jan-11 (proposed change)	% increase
<b>All Weather Pitch</b>						
<b>Pitch - per hour</b>						
Peak Adult	29.80	32.50	33.50	3.08%	35.50	5.97%
Peak Junior	17.20	17.60	18.00	2.27%	19.00	5.56%
Peak Junior [FA Charter.]	13.75	14.00	14.25	1.79%	15.10	5.96%
Off Peak Adult	20.00	21.00	21.50	2.38%	22.70	5.58%
Off Peak Junior	9.70	9.70	9.90	2.06%	10.50	6.06%
Friday Night Soccer	7.75	7.75	7.90	1.94%	8.00	1.27%

	2008/09	Jan-09	Jan-10 (current charge)	% change in 2009/2010	Jan-11 (proposed change)	% increase
<b>New Hall</b>						
Half Hall - per hour	43.90	47.50	48.50	2.11%	51.40	5.98%
<b>Tennis - per hour</b>						
Peak Adult	18.40	19.15	19.50	1.83%	20.60	5.64%
Off Peak Adult	12.65	13.25	13.50	1.89%	14.30	5.93%
Off Peak Junior	8.75	9.00	9.20	2.22%	9.75	5.98%

	2008/09	Jan-09	Jan-10 (current charge)	% change in 2009/2010	Jan-11 (proposed change)	% increase
<b>Tennis [Outdoor per court - per hour]</b>						
Peak Adult	5.75	6.00	6.20	3.33%	6.60	6.45%
Peak Junior	3.10	3.10	3.20	3.23%	3.40	6.25%
Off Peak Adult	4.20	4.40	4.50	2.27%	4.80	6.67%
Off Peak Junior	1.70	1.70	1.75	2.94%	1.90	8.57%

	2008/09	Jan-09	Jan-10 (current charge)	% change in 2009/2010	Jan-11 (proposed change)	% increase
<b>Netball [Outdoor - per hour]</b>						
Peak Adult	12.35	12.85	13.10	1.95%	13.90	6.11%
Peak Junior	3.60	3.60	3.65	1.39%	3.90	6.85%
Off Peak Adult	5.10	5.30	5.40	1.89%	5.75	6.48%
Off Peak Junior	2.10	2.10	2.15	2.38%	2.30	6.98%

	2008/09	Jan-09	Jan-10 (current charge)	% change in 2009/2010	Jan-11 (proposed change)	% increase
<b>Hire of Equipment</b>						
Hire charge	1.70	1.85	2.00	8.11%	2.15	7.50%

	2008/09	Jan-09	Jan-10 (current charge)	% change in 2009/2010	Jan-11 (proposed change)	% increase
<b>School Charges</b>						
Swimming - per head	1.55	1.60	1.65	3.13%	1.75	6.06%
Squash - per court	3.85	4.00	4.10	2.50%	4.35	6.10%
Badminton - per court	5.05	5.25	5.35	1.90%	5.65	5.61%
Table Tennis - per table	1.50	1.55	1.60	3.23%	1.70	6.25%
Studio One	22.45	23.00	23.50	2.17%	24.90	5.96%
Artificial Pitch - per 1/2 pitch	12.75	13.25	13.50	1.89%	14.30	5.93%
Tennis [Outdoor] - per court	3.10	3.25	3.35	3.08%	3.55	5.97%
Netball [Outdoor] - per court	4.85	5.00	5.10	2.00%	5.40	5.88%
AWP [Outdoor]	13.40	13.90	14.20	2.16%	15.05	5.99%

	2008/09	Jan-09	Jan-10 (current charge)	% change in 2009/2010	Jan-11 (proposed change)	% increase
<b>Centre - Wide Membership</b>						
Joining Fee	50.00	40.00	40.00	0.00%	40.00	0.00%
Joining Fee - Direct Debit	100.00	80.00	80.00	0.00%	80.00	0.00%
Family	779.80	799.98	819.80	2.48%	820.00	0.02%
Single	395.00	399.99	409.90	2.48%	410.00	0.02%

	2008/09	Jan-09	Jan-10 (current charge)	% change in 2009/2010	Jan-11 (proposed change)	% increase
<b>Gym</b>						
Casual Gym	6.80	6.90	6.95	0.72%	6.95	0.00%
Casual health	6.25	6.50	6.65	2.31%	6.65	0.00%
Casual Full	9.40	9.75	9.95	2.05%	9.95	0.00%
Sunbed - 3 min session	1.00	1.00	1.05	5.00%	1.05	0.00%

	2008/09	Jan-09	Jan-10 (current charge)	% change in 2009/2010	Jan-11 (proposed change)	% increase
<b>Classes</b>						
Step Reebok - Off Peak	4.20	4.40	4.50	2.27%	4.75	5.56%
Step Reebok - Peak	4.70	5.00	5.10	2.00%	5.40	5.88%
Aerobics - Off Peak	4.20	4.40	4.50	2.27%	4.75	5.56%
Aerobics - Peak	4.70	5.00	5.10	2.00%	5.40	5.88%

Deepwater Aquatherapy	3.60	2.90	2.95	1.72%	3.15	6.78%
Aquacise - Peak	4.35	4.60	4.70	2.17%	5.00	6.38%
	<b>2008/09</b>	<b>Jan-09</b>	<b>Jan-10 (current charge)</b>	<b>% change in 2009/2010</b>	<b>Jan-11 (proposed change)</b>	<b>% increase</b>
<b>Cricket</b>						
Pitch - with dressing room - half day	51.00	54.50	55.50	1.83%	58.85	6.04%
Pitch - with dressing room - evening	51.00	54.50	55.50	1.83%	58.85	6.04%
Pitch for children (no dressing room)	18.25	19.00	19.40	2.11%	20.55	5.93%

	<b>2008/09</b>	<b>Jan-09</b>	<b>Jan-10 (current charge)</b>	<b>% change in 2009/2010</b>	<b>Jan-11 (proposed change)</b>	<b>% increase</b>
<b>Football</b>						
Pitch - Adults	51.95	54.50	55.50	1.83%	58.85	6.04%
Pitch - children [Under 18]	19.85	20.65	21.00	1.69%	22.25	5.95%
Mini Soccer Pitch [40 min game]	7.95	8.25	8.50	3.03%	9.00	5.88%

	<b>2008/09</b>	<b>Jan-09</b>	<b>Jan-10 (current charge)</b>	<b>% change in 2009/2010</b>	<b>Jan-11 (proposed change)</b>	<b>% increase</b>
<b>Bowls</b>						
Singles, pairs, triples or rinks per hour	3.85	4.00	4.10	2.50%	4.35	6.10%
Woods - per hour or part hour	0.95	1.00	1.00	0.00%	1.05	5.00%
Season ticket [May - September]	89.55	92.50	94.35	2.00%	100.00	5.99%
Season ticket [October - April] <b>Scapagreen</b>	47.65	49.75	50.75	2.01%	53.80	6.01%
Season ticket [May - September] OAP	46.40	48.30	49.30	2.07%	52.25	5.98%
Season ticket [October - April] <b>Scapagreen</b>	24.65	25.50	26.00	1.96%	27.55	5.96%
Junior rink per hour per person	1.85	1.90	1.95	2.63%	2.05	5.13%
Season ticket junior	21.60	22.50	22.95	2.00%	24.35	6.10%