



Eastleigh House
Upper Market Street
Eastleigh SO50 9YN

Wednesday, 6 July 2022

POLICY AND PERFORMANCE SCRUTINY PANEL

will meet on
Thursday, 14 July 2022

beginning at

6:45 pm

in the

Rooms 11/12/13, Eastleigh House, Upper Market Street, Eastleigh SO50 9YN

TO: Councillor Richard Gomer (Chair)
Councillor James Duguid (Vice-Chair)

Councillor Janice Asman

Councillor Steve Beer

Councillor Alan Broadhurst

Councillor Steven Broomfield

Councillor Bhavin Dedhia

Councillor Dave Kinloch

Councillor Cameron Spencer

Councillor Sara Tyson-Payne

Staff Contacts: Nikki Dunne, Democratic Services Officer; Tel: 023 8068 8298;
Email: nikki.dunne@eastleigh.gov.uk

Natalie Wigman, Corporate Director Tel: 023 8068 8405 Email:
natalie.wigman@eastleigh.gov.uk

JOANNE CASSAR
Executive Head of Governance

Copies of this and all other agendas can be accessed via the [Council's website](#) as well as in other formats.

Members of the public are invited to speak on general items at the start of the meeting, and on individual agenda items at the time the item is discussed. To register please contact the Democratic Services Officer above.

Please be aware that the filming, audio recording, photography and use of social media is permitted at meetings open to the public. We ask that you notify the Chair or Support Officers in advance so that all attendees can be notified, and reasonable facilities can be provided. More information can be found [here](#).

Please note that Councillors will be using tablet devices to access meeting papers.

AGENDA

1. Apologies

2. Declarations of Interest

Councillors are invited to declare interests in relation to items of business on the agenda. Any interests declared will be recorded in the Minutes.

3. Minutes (Pages 5 - 8)

To consider the Minutes of the meeting held on 23 June 2022.

4. Public Participation

You can submit questions in advance of the meeting to the following email address: democratic.services@eastleigh.gov.uk. The deadline for submissions is **12pm on Wednesday 13 July 2022.**

Please let us know if you wish to attend the meeting in person so that we can manage numbers. We are still encouraging all those in attendance to take a lateral flow test before attending the meeting. **PLEASE DO NOT ATTEND IF YOU HAVE ANY COVID-19 SYMPTOMS.**

5. Chair's Report

6. Update from Task and Finish Groups

7. Planning Performance - Task and Finish Kick-Off (Verbal Report)

8. Climate and Environmental Emergency Update (Pages 9 - 68)

9. Corporate Key Performance Indicator (KPI) Review 2022/23 (Pages 69 - 82)

10. Annual Customer Care Report (Pages 83 - 98)

11. Cabinet Forward Plan (Pages 99 - 106)

12. Policy and Performance Scrutiny Panel's Work Programme (Pages 107 - 108)

DATE OF NEXT MEETING
Thursday, 8 September 2022 at 6:45 pm
In the Rooms 11/12/13, Eastleigh House,
Upper Market Street, Eastleigh SO50 9YN

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