

## Southampton & Eastleigh Licensing Partnership

Legal and Democratic Services  
Eastleigh Borough Council  
Eastleigh House  
Upper Market Street  
Eastleigh SO50 9YN  
Direct dial: 023 8083 3002  
Our ref: Reference

Please address all correspondence to:

**Licensing**  
**PO Box 1767**  
**Southampton SO18 9LA**

E-mail: [licensing@eastleigh.gov.uk](mailto:licensing@eastleigh.gov.uk)  
Please ask for: Taxi Licensing



Name  
Address Line 1  
Address Line 2  
Address Line 3  
Address Line 4  
Address Line 5

Date

Dear Name,

### ***EQUALITY ACT 2010***

Since the commencement of the Equality Act 2010 a list of wheelchair accessible vehicles has been published on our website. We now write to advise you that if you drive a wheelchair accessible vehicle, sections 165 and 167 of the Equality Act 2010 have come into effect.

These provisions allow a Licensing Authority to create a list of “designated vehicles” which are capable of carrying passengers in wheelchairs (s.167). Once vehicles are designated as being wheelchair accessible, the drivers of such vehicles are subject to duties under section 165 of the Act.

Please be aware of the duties imposed on you by the legislation are:

- (a) To carry the passenger while in the wheelchair;
- (b) Not to make any additional charge for doing so;
- (c) If the passenger chooses to sit in a passenger seat, to carry the wheelchair;
- (d) To take such steps as are necessary to ensure that the passenger is carried in safety and reasonable comfort;
- (e) To give the passenger such mobility assistance as is reasonably required.

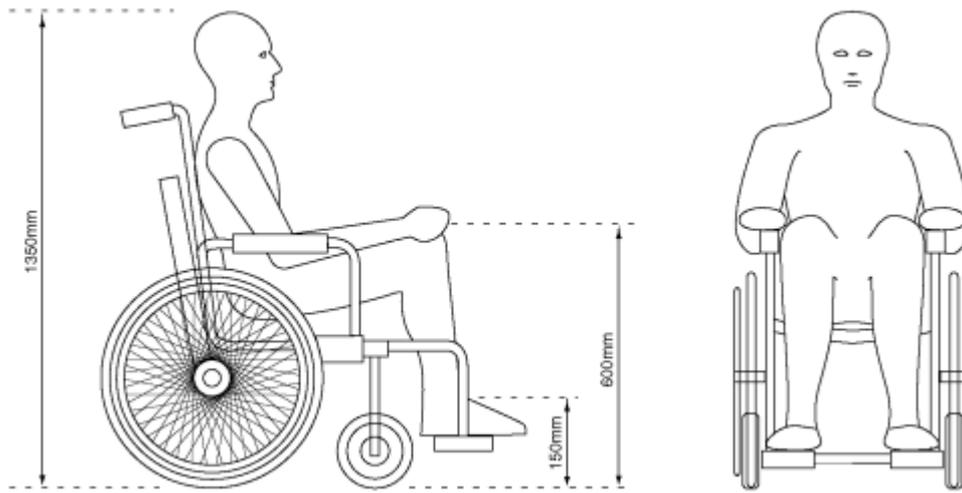
And mobility assistance:  
“is assistance-

- (a) To enable to passenger to get into or out of the vehicle;
- (b) If the passenger wishes to remain in the wheelchair, to enable to passenger to get into and out of the vehicle while in the wheelchair;
- (c) To load the passenger’s luggage into or out of the vehicle;
- (d) If the passenger does not wish to remain in the wheelchair, to load the wheelchair into or out of the vehicle.

Failure to provide mobility assistance or to carry the passenger or discharge any of the other duties contained in s.165(4) is a criminal offence by virtue of subsection (8).

The legislation does contain an exemption provision in Section 166. If you have a medical condition, disability or physical condition which makes it impossible or unreasonably difficult for you to provide the sort of physical assistance which these duties require, you may apply for an exemption. Please note the guidance is to accommodate a wheelchair as shown in the diagram overleaf.

**If you require this letter or future correspondence from us in a different format (e.g. tape, Braille or disc) please do not hesitate to let us know.**



Please contact Licensing if you wish to apply for such an exemption.

Sections 168 - 171 of the Equality Act 2010 relate to the carriage of guide dogs and other assistance dogs. Where exemptions to carry guide dogs etc. have already been made by us under previous legislation they will continue to have effect as though they had been made under the Equality Act 2010.

Yours sincerely,

Phil Bates  
**Licensing Manager**

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