

# **POLICY AND PERFORMANCE**

**Monday, 20 July 2020**

## **APRIL TO MAY PERFORMANCE MONITORING**

### **Report of the Corporate Director of Strategy**

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#### **Recommendations**

##### **For Policy and Performance:**

1. **It is recommended that the Policy and Performance Scrutiny Panel note the performance of the Council for April to May**
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#### **Summary**

The report contains information on service performance and key performance indicators.

#### **Statutory Powers**

**Local Government and Housing Act 1989, Sections 41 and 42**  
**Local Government Act 1972, Section 151**

#### **Strategic Implications**

1. Regular monitoring and management of the Council's performance is key to ensuring delivery against strategic objectives set out in the Council's corporate plan 2015-2025, and contributes to the management of corporate risk. The details key performance indicators which allows monitoring of performance trends.

#### **Introduction**

2. This performance report includes information and analysis on the Council's performance for April to May in relation to the achievement of its corporate aims and objectives (as outlined in the Corporate Action Plan) and how the Council is delivering services for its customers and the health of those operational service areas. This report includes performance information on the impact of Covid-19
3. Appendix A shows the Council's Key Performance Indicators (KPIs) at operational (service) level, with data from April – May.

## **Performance Monitoring**

4. Appendix A covers performance for the period April to May 2020, and provides charts and commentary on the Council's Key Performance Indicators (KPIs), which are its most strategic performance indicators. These Corporate KPIs are organised into five strategic themes – Environment, Economy, Health and wellbeing, Housing and development, and Organisation. Figures for 37 KPIs are charted in this report and each monthly KPI figure is assigned a RAG status (where Red = worse than target, Amber = slightly worse than target, and Green = equal to or better than target). The brief commentary provided focusses on those KPIs showing a Red or Amber status.

## **Risk Assessment**

5. The purpose of performance monitoring process is to give Members the assurance that the Council's Key Strategic areas are performing broadly in line with the plan. This report is integral to the risk management process in respect of the Council's performance.

## **Equality and Diversity Implications**

6. The Equality Act is not relevant to the decision in this report as the decision does not relate to eliminating discrimination, advancing equality of opportunity, or fostering good relations between different people. An Equality Impact Assessment has not been carried out.

## **Climate Change and Environmental Implications**

7. There is no direct impact, positive or negative, to climate change or the environment. However, effective performance monitoring enables the delivery of the Council's Strategic Objectives of which include supporting the Climate Change Programme.

## **Conclusion**

8. The performance report provides the opportunity to advise Councillors of significant performance issues that may impact on the Council's service. The Council continues to effectively deliver a dynamic range of services however

there are an increased number of uncertainties now due to the impact of Covid-19 but these will remain under constant review.

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Appendices Attached: 4

#### **LOCAL GOVERNMENT ACT 1972 - SECTION 100D**

The following is a list of documents which disclose facts or matters on which this report or an important part of it is based and have been relied upon to a material extent in the preparation of this report. This list does not include any published works or documents which would disclose exempt or confidential information.

None.