

Appendix 2.

Complaints by year graphs

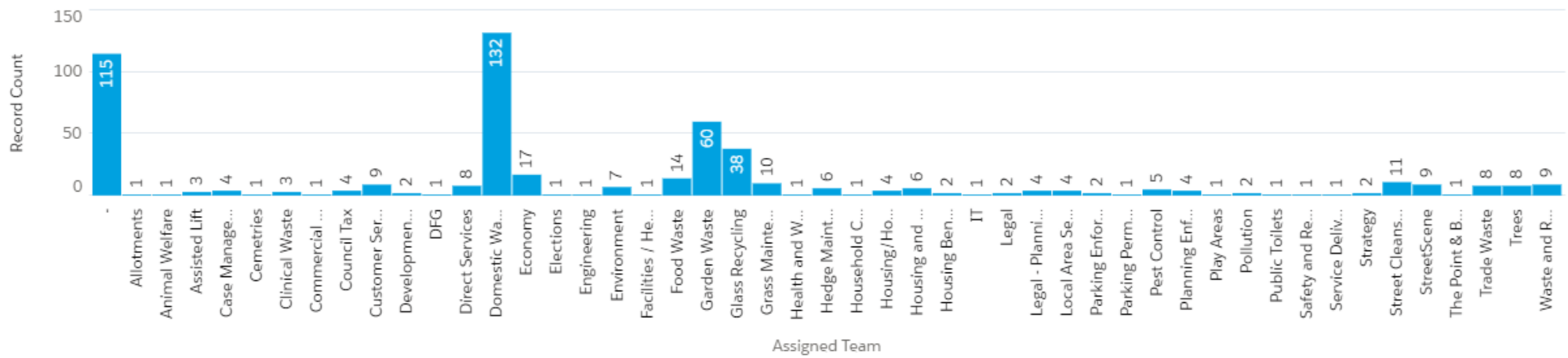


Total Records

531



complaints by year 2019 - 2020

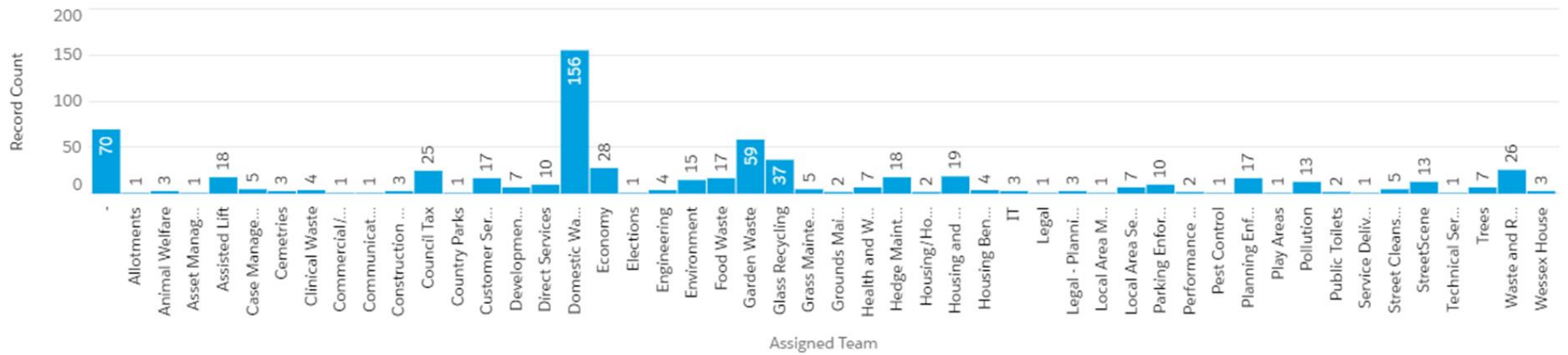


Total Records

661



complaints by year 2018 - 2019

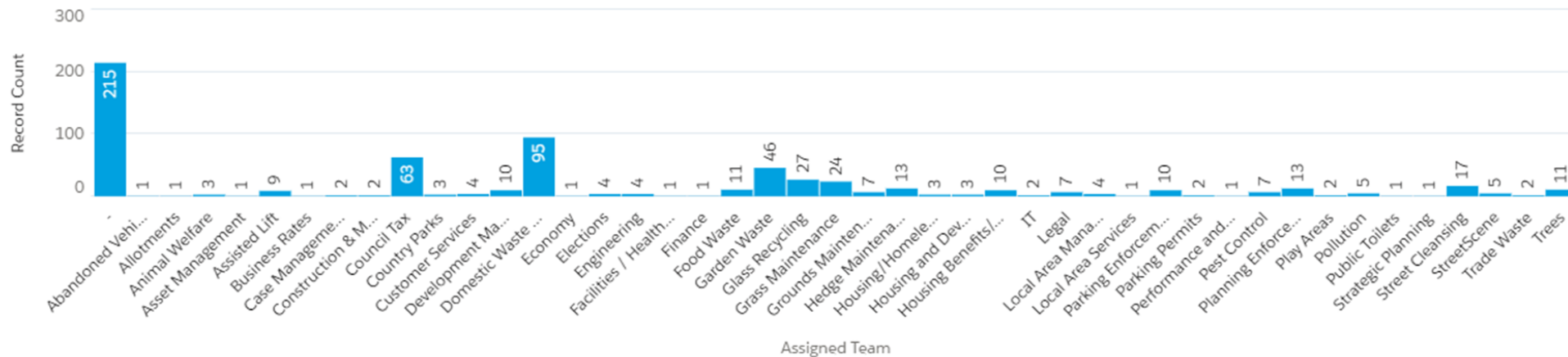


Total Records

656



complaints by year 2017 - 2018



Total Records
486



complaints by year 2016 - 2017

