

ENFORCEMENT SUMMARY- MARCH 2022

from November 2021

TYPE	THIS PERIOD	LAST PERIOD	PH/HC	OUTCOME
Behaviour of driver	2	4		Behaviour towards other road users – both ongoing at this time.
Breach of Policy and Conditions	14	15	9 HC 5 PH	Noncompliance of required checks DVLA, medical etc
Driving standard	2	0		Complaints received on unacceptable driving standards; drivers admitted. 2 driver awareness course 1 also to sit driving assessment.
Vehicle condition	2	1		Requiring professional clean of seats
Mystery Shopper	1	0		Checks on vehicle cleanliness, driver dress code, card payment taken, meter used, correct badges
Test purchase op (plying for hire)	1	0		Carried on during December 2021. 4 PH vehicles were approached, and all refused immediately. 1 EBC and 3 out of area.
Vehicle testing operations	0	0		
Smoking in licensed vehicle	0	0		