

POLICY AND PERFORMANCE SCRUTINY PANEL

Thursday, 14 July 2022 (6:45 pm – 8:34 pm)

PRESENT:

Councillor Gomer (Chair); Councillors Duguid, Beer, Broadhurst, Broomfield, Dedhia, Kinloch, Spencer and Tidridge

Apologies for absence were received from Councillors Asman and Tyson-Payne

RESOLVED ITEMS (SUBJECT TO QUESTIONS ONLY)

260. Declarations of Interest

There were no declarations of interest in relation to items of business on the agenda.

261. Minutes

It was AGREED -

That the Minutes of the meeting of the Panel held on 23 June 2022 be confirmed and signed by the Chair as a correct record.

262. Public Participation

There was no public participation on this occasion.

263. Chair's Report

The Chair explained that following the discussion at the previous meeting, the Work Programme has been updated and a meeting has been scheduled with the Corporate Director to discuss future agenda items.

264. Update from Task and Finish Groups

One Horton Heath Task and Finish Group

Councillor Duguid confirmed that the group were awaiting the Financial Stress Testing which was being planned by the Executive Head for Finance and Strategic Housing.

265. Planning Performance - Task and Finish Kick-Off

Member of the public, Mr Wright spoke on the issue of Planning and wanted to address the idea of co-optees. The Chair confirmed that if the

Committee wish to co-opt other Councillors or externally then it can be considered.

The Executive Head for Planning and Economy summarised the past five years regarding planning and highlighted the following key points:

- 5 planning officers have been recruited.
- Enforcement Team have expanded by 25%.
- Proactive response regarding tree planting.
- Reviewing the Section 106 process, how the information is gathered recorded and monitored.
- Looking at Supplementary Planning Documents around drainage and developer's contributions.

The Executive Head for Planning and Economy circulated an email prior to the meeting which detailed the thoughts of the Task and Finish Group. The email has been appended to the minutes.

A discussion took place with regards to the recording of meetings. The Chair agreed to add recording meetings to the Work Programme.

[NOTE: Councillor Beer joined the meeting at 19:11.]

266. Climate and Environmental Emergency Update

The Cabinet Member for Environment gave a brief introduction and thanked officers for putting the report together. The Climate Change Manager then introduced the report and highlighted the progress from November 2021 until June 2022 of the Climate and Environment Emergency Action Plan. An error was identified within the report as it should read 75,600 vehicles in Eastleigh, not 756,000.

RESOLVED –

That Policy and Performance Scrutiny Panel:

- (1) notes the contents of this report and make recommendations as appropriate;**
- (2) notes the contents of the report 'A Review of Carbon Emission Reduction Opportunities for Eastleigh Borough' (appendix 2); and**
- (3) agreed that the Environment Task and Finish Group be reconstituted. Councillors Gomer, Broomfield, Dedhia and Broadhurst agreed to be part of the Group.**

267. Corporate Key Performance Indicator (KPI) Review 2022/23

The Resource Manager introduced the report and explained the proposed amendments to the Corporate Key Performance Indicator listing for 2022/23 in line with the ambitions of the Council and to achieve more effective management of performance.

Councillor Tidridge suggested a KPI to monitor the speed of asset transfers.

Councillor Kinloch requested that statutory KPI's are highlighted so that they can be identified.

RESOLVED –

That the Policy and Performance Scrutiny Panel:

(1) commented on the proposed changes to the Corporate Key Performance Indicators for 2022/23 at Appendix 1 and recommended to Cabinet for approval.

268. Annual Customer Care Report

The Case Management Team Leader introduced the report and highlighted parts of the data that were included within the report.

A discussion took place with regards to the recording of calls to assist with the handling of complaints and identifying compliments.

RESOLVED –

That the Policy and Performance Scrutiny Panel considered and noted information in the Annual Compliments and Complaints report.

269. Cabinet Forward Plan

The Panel considered the Forward Plan of Key Decisions.

It was AGREED that the Cabinet Forward Plan be noted.

270. Policy and Performance Scrutiny Panel's Work Programme

Panel members considered their Work Programme.

The recording of meetings will be added to the Work Programme.

It was AGREED that the Work Programme be noted.

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Members discussed the proposed Development Management review and agreed that a task and finish group be established to review the operation of the development management function, and to make recommendations to the Panel as appropriate. The group would initially run until November 2022, and the scope of the group would include:

Public engagement

- lessons learned about public engagement from the OHH engagement work
- Encouraging more engagement, including people in support of development
- Involvement of stakeholders - public, planners, applicant

Clarity of process to members and the public

- Route that applications follow to decision
- Involvement of elected members
- Committee arrangements
- Delegated decisions
- Rights of residents to object/support/comment
- Rights of appeal
- At what point does significant change to an application already granted outline permission warrant further public consultation

Inspection/regulation during build process

- Monitoring of permitted build, conditions, etc
- Redress in the event of non-permitted work
- Neighbour nuisance
- Public engagement

Allocation of Section 106 moneys and implementation

- How is allocation decided
- How is application monitored
- Speed of handover

Sign-off of the end of the project

- Comparison of delivered construction to plans, and when EBC involvement ends
- Responsibility to follow up on problems
- Who/How/When sign-off is completed
- What if sign-off is not done
- Highways adoption
- Implementation of 10-year tree policy

How are lessons learned after developments

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